Rexroth Service – the Original!
Your experts for professional service.
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Individual full service from experts for professionals

One partner for the entire life cycle
Rexroth offers the professional services of a full-range supplier all over the world. As a specialist for drive and control technologies, we take a cross-technological approach regarding machines and manufacturing plants. This enables us to maximize machine uptime and minimize downtimes. For example based on our experience and tools we can recommend to replace wearing components with original spare parts – to avoid the occurrence of critical downtime conditions.

At your side in 80 countries
Rexroth experts are always where you need them: Quick and competent, with condition-based maintenance concepts for custom-tailored support. Thanks to our comprehensive automation and industry expertise, we can prevent set-up and interface problems in advance. Our experienced service technicians ensure quick support and spare parts supply independent of your plant’s location.

160 service centers in 80 countries with about 2,000 perfectly trained service experts ensure 24 hour service at seven days a week
Basic Services

The entire range of Rexroth services:
From emergency repairs to field service

**Spare Parts – supplied quickly and reliably**
Only original Rexroth spare parts will ensure the expected durability and reliability of your production machines. Parts are available via our Spare Part Catalog or your local Rexroth service team. Our goal is to provide replacement parts with high availability and speed. We operate on a 24/7 schedule to help you maintain the maximum uptime on your machines.

**Repair – the cost-effective alternative to replacement**
We check and repair exclusively with original spare components according to manufacturer specifications. We also offer consistent quality standards for emergency and express repairs as well as warranties on repaired products.

**Field Service – Rexroth specialists on-site**
We take care of the commissioning, diagnosis and troubleshooting processes during the entire machine life-cycle. We identify optimization potentials and recommend measures to maximize your uptimes and minimize the total cost of ownership.

Spare Part Catalog:  
http://www.boschrexroth.com/spc

Contact Locator:  
www.addresses.boschrexroth.com
Project Modernization

To ensure high productivity of your machines, Rexroth Service can provide analysis of the current condition of your machinery, develop cost-efficient optimization suggestions, and can provide the implementation of the improvement measures.

Modernization – sustainably secure your investment

We offer finely scalable services to extend the lifetime of individual components or to modernize entire machines and systems. This is significantly more cost-effective than a new acquisition and offers all benefits such as increased system effectiveness and low consumption values. Of course, we meet the requirements of current national and international machine safety regulations. For older systems a retrofit of single components is often a good solution. Through standardized Retrofit-kits plant operators are provided with a state-of-the-art system, improved productivity, and increased efficiency. This helps to secure their investment for a long period of time.

At the same time we are preparing your business for the challenges of the industry 4.0. As a full-range supplier and technology leader, Rexroth developed an extensive Portfolio of products and services.

Further information:
www.boschrexroth.com/modernization
Outages and downtimes often affect processes beyond your own company. As a customer of Rexroth Service, you benefit from effective maintenance concepts.

**Preventive Maintenance – wear detected, danger avoided**

This preventive measure avoids unnecessary repairs and additional costs. Services such as an oil analysis or a fitness check help to increase the availability of your plant with minimal effort. You prevent harmful malfunctions and know exactly what to do. In addition to this information, we provide you with appropriate solutions on request.

**Product Overhaul – sustainably increase the plant availability**

Economically increase the reliability of older machines: During product overhauls components are being completely reconditioned according to certified Rexroth factory standards with a full 24 month warranty. Rexroth Service checks all wearing parts of a component and replaces them with the latest technology.

**Predictive Maintenance – taking action in advance to avoid downtimes**

The future-oriented and condition-based maintenance avoids unnecessary costs and expensive machine outages. On the basis of comprehensive data capturing, we at Rexroth analyze in advance what has to be done. Thus we guarantee predictive and need-based maintenance without long waits. Only actually worn components are replaced, so that you can continue to produce just in time.

**Condition Monitoring – everything perfectly under control**

In our Rexroth service packages, you will find a solution tailored exactly to your condition-based maintenance needs. Conventional limit analyses e.g. for fluid, local monitoring of individual critical components, or unique data mining with the ODIN Online Diagnostics Network – no matter which solution you choose: at Rexroth, service means partnership.
Specialized Services

Under tropical conditions, in Arctic regions, at the coast or deep underground: For you, as a customer, Rexroth is a reliable partner and always at your side.

**Extreme challenges deserve extraordinary service**
Our drive solutions are being used at the most spectacular sites of the world. The industries served by Rexroth are generally very ambitious – from the chemical industries, offshore, mining, and extraction technologies to pulp and paper production as well as flood-gates and barrages. This extremely broad spectrum calls for specially certified field service experts. Every day we are perfectly prepared to keep up the productive capacity of our customers. With a service you can rely on even under the hardest conditions worldwide – day by day.
Service Agreements

A full range of service options tailored to your needs

Material warranty agreements
Extend the standard warranty period as needed, through our various programs.

Spare parts management agreements
Benefit from the guaranteed rapid and reliable delivery of specified products within defined periods of time – in all parts of the world.

Personnel warranty agreements
Ensure that experienced Rexroth specialists professionally diagnose and rectify malfunctions on-site within guaranteed reaction times.

Maintenance agreements
Rely on the regular maintenance of your plant by Rexroth technicians. The extent of the services and maintenance cycles are tailored to meet your individual machine requirements.

Long Life Service agreements
Take advantage of our services and spare parts supply beyond the defined service period. Through this special program, Rexroth will stock all the required materials and documents.

Further information:
www.boschrexroth.com/serviceagreements
The data specified serve only to describe the product. As our products are constantly being further developed, no statements concerning a certain condition or suitability for a certain application can be derived from our information. The information given does not release the user from the obligation of own judgment and verification. It must be remembered that our products are subject to a natural process of wear and aging.